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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	10/660,345	
	Filing Date	10/08/2003	
	First Named Inventor	AMYOT	
	Art Unit	2196	
	Examiner Name	WHIPPLE, Brian	
Total Number of Pages in This Submission	10	Attorney Docket Number	560 (P1307US00)

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input checked="" type="checkbox"/> Amendment/Reply <input checked="" type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Reply to Missing Parts/Incomplete Application <input type="checkbox"/> Reply to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation <input type="checkbox"/> Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____ <input type="checkbox"/> Landscape Table on CD	<input type="checkbox"/> After Allowance Communication to TC <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input type="checkbox"/> Other Enclosure(s) (please identify below):
Remarks		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT			
Firm Name	MITEL NETWORKS CORPORATION		
Signature	<i>Michelle Whittington</i>		
Printed name	MICHELLE WHITTINGTON		
Date	OCTOBER 24, 2008	Reg. No.	43,844

CERTIFICATE OF TRANSMISSION/MAILING			
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below:			
Signature	<i>Michelle Whittington</i>		
Typed or printed name	MICHELLE WHITTINGTON	Date	OCTOBER 24, 2008

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Appl. No. 10/680,345
Response dated Oct. 24, 2008

Reply to Office Action of July 31, 2008

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PATENT**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s): Daniel AMYOT et al
Serial No.: 10/680,345
Filed: October 8, 2003
For: INTERACTIVE CONFLICT RESOLUTION
FOR PERSONALIZED POLICY-BASED SERVICES
Art Unit: 2196
Examiner: Brian P. Whipple

Amendment and Response

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicant hereby timely responds to the Final Office Action dated July 31, 2008 and requests the Examiner to consider the following Amendments and Remarks:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 6 of this paper.